

E-FULFILLMENT

pick | pack | storage | stock management



FULFILLMENT PICK & PACK		is calculated per order shipped/received	0.98 € / order
Stock In	Up to 2 Euro Pallets or 2 CBM — Small volume received		free of charge
	Over 2 Euro Pallets or 2 CBM — Medium / large volume storage allocation		0.08 € /pieces
Storage	Up to 2 Euro Pallets or 2 CBM		free of charge
	Over 2 Euro Pallets or 2 CBM		0.55 € /day/pallet
Stock Out	End of Contract / Goods Transfer		0.50 € /pieces
Packing Material	Packing Materials (Flyers / Pouch/ Bags)		0.25 € /order
	Customized Packaging — Available upon request at client's cost		ask for offer
Documents Printing	Printed Materials — Invoices, instructions, manuals, or other printed documents		0.20 € /order
Labeling	Product Labeling — Barcodes, translations, expiration labels, or custom labels		0.12 € /pieces
	Courier Label Printing & Application — Printing and applying shipping labels (AWB)		free of charge
Inventory	Inventory Control — 2 inventories per year free of charge		75 € / inventory
Stock Limits	Product Categories in Stock — Maximum number of product categories		max. 50 sku (models)
Dimension & Weight Limits	Maximum Dimension / Weight per Product		40/30/30 cm - 5 kg / pieces
Minimum Contract Value	Minimum Monthly Invoiced Value — including all logistics services)		150 €

Why Use Our Fulfillment Service

- No warehouse investment — reduce operational costs
- No logistics staff required — we handle everything
- Fast order processing and dispatch
- Nationwide delivery through trusted courier network
- Real-time inventory visibility and stock control
- Easy scaling as your business grows
- Reduced shipping and operational costs
- Returns management included
- Integration with e-commerce platforms
- Focus on sales, marketing, and business growth
- Professional packing and labeling
- Secure storage and product protection

How the Fulfillment Service Works

- Step 1 — Sign Fulfillment Service Contract
- Step 2 — Send your products to our warehouse
- Step 3 — We receive and verify the goods
- Step 4 — Products are stored and added to inventory system
- Step 5 — Send us daily orders or integrate automatically
- Step 6 — We verify and prepare orders (Pick & Pack)
- Step 7 — Packing and labeling according to courier standards
- Step 8 — Orders are shipped to final customers
- Step 9 — Returns handled if necessary
- Step 10 — Receive reports and stock updates

You sell — we handle the logistics
 Faster deliveries | Lower costs | Scalable growth

Our warehouses are located in Bucharest and Ilfov, Romania, and are allocated based on your product category authorization (food, textile, general goods, etc.).

This service covers storage, pick & pack, and delivery preparation for general goods that do not require special authorizations, such as food, chemicals, excise goods, tobacco, alcohol, or pyrotechnic materials.

The service is provided based on available storage capacity and is operated within our own warehouses located in Bucharest and Ilfov, Romania.

Our responsibility begins upon receipt of the goods in our warehouse, followed by verification, stock registration, and communication of the received inventory to the customer.

Call Center Service — Dedicated customer support for order confirmation, delivery coordination, and customer communication to improve delivery success and reduce returns.

The offer is expressed in EUR, excluding VAT (VAT is applied according to the country of invoicing and applicable legislation), and is valid for 30 days from the date of submission.

TCE ECOMMERCE SERVICES

details about Call Center Services here
 details about Cash on Delivery Services here
 details about Prepaid Delivery Service here
 details about Domestic Delivery Romania here



EN ISO 9001
EN ISO 14001

CONTACT TCE FULFILLMENT

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<https://www.rocourier.com/fulfillment>

Virtual Assistant: TCE Assistant ChatGPT