

WHAT WE DO



Delivery & Fulfilment Support



Order Confirmation COD



Abandoned Cart Recovery



Undelivered Parcel Follow-up



Customer Service Outsourcing

SIMPLE PRICING

€1 / call

€16 / Hour Dedicated Agent

Performance-based & scalable models

KEY RESULTS

-  **90-95%** Delivery Success Rate
-  Up to **90%** Fewer Failed Deliveries
-  Higher Revenue with Upsell Calls
-  Reduced Return & Shipping Costs






Order Confirmation (COD)

-  Pre-shipping Calls
-  Address Validation
-  Upsell Offers

€1 / call




Undelivered Parcel Follow-up

-  Reminder Calls
-  Reschedule Delivery
-  Reduce Returns

€1 / call



Abandoned Cart Recovery

-  Reactivate Carts
-  Recover Lost Sales
-  Upsell Opportunities

€1 / call

EXTRA SERVICES

-  Complaint Handling
-  Local Caller ID
-  Multilingual Support

 Romania - Greece - Poland - Germany - USA & More

Native Agents in All Regions

Let`s talk!

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