



COURIER SERVICES EUROPE -

track and trace deliveries and cash on delivery in the European Union

Shipments, envelopes and parcels on line with door to door delivery anywhere in the E.U.
International Door to Door Track and Trace Service for Envelopes and Cash on Delivery

Destination Country	ID	0.5 Kg	1 Kg	2 Kg	3 Kg	4 Kg	5 Kg	6 Kg	7 Kg	8 Kg	9 Kg	10 Kg	11 Kg	12 Kg	13 Kg	14 Kg	15 Kg	16 Kg	17 Kg	18 Kg	19 Kg	20 Kg	25 Kg	30 Kg	Ramburs	Limita Ramburs	Retur Marfa	Tranzit	
Austria	AT	9.1	9.2	8.9	9.8	10.7	11.5	13.7	14.6	15.4	16.3	17.2	19.5	20.4	21.2	22.1	23.0	23.8	24.7	25.6	26.5	27.3	31.7	36.1	6.0	<=2000 EUR	1 x transport	2-4 days	
Belgia	BE	9.7	10.2	10.6	11.6	12.6	13.5	14.5	15.5	16.5	17.4	18.4	19.4	20.3	21.3	22.3	23.2	24.2	25.2	26.2	27.1	28.1	48.9	89.2	indisponibil		1 x transport	3-4 days	
Bulgaria	BG	6.3	6.5	6.7	7.0	7.2	7.4	7.6	7.8	8.0	8.2	8.4	8.6	8.8	9.0	9.2	9.4	9.6	9.8	10.0	10.2	10.4	11.2	12.2	1.0	<= 500 BGN	1 x transport	2-3 days	
Croatia	HR	7.4	7.5	7.3	8.4	9.9	10.7	12.2	13.0	13.8	14.5	15.1	16.7	17.3	17.9	18.5	19.1	20.5	21.1	21.7	22.3	22.9	27.2	31.6	1.0	<= 1650 EUR		1.4	2-4 days
Cehia	CZ	7.9	8.0	7.8	8.8	9.8	10.8	11.8	12.8	13.7	14.7	15.7	16.9	17.8	18.8	19.8	20.8	21.8	22.8	23.8	24.8	25.7	31.0	35.9	1.0	<=60 000 CZK		1.0	2-4 days
Danemarca	DK	9.8	10.8	12.6	24.6	25.5	26.5	33.0	34.0	34.9	35.9	36.9	47.6	48.6	49.5	50.5	51.5	52.5	53.4	54.4	55.4	56.3	77.1	117.5	indisponibil		1 x transport	4-5 days	
Estonia	EE	9.9	13.6	16.7	21.1	22.1	23.1	30.6	31.5	32.5	33.5	34.4	46.9	47.9	48.9	49.8	50.8	51.8	52.8	53.7	54.7	55.7	115.5	116.8	indisponibil		1 x transport	4-7 days	
Finlanda	FI	12.0	15.3	16.0	19.8	20.8	21.7	28.1	29.1	30.0	31.0	32.0	42.5	43.5	44.4	45.4	46.4	47.3	48.3	49.3	50.3	51.2	111.0	112.3	indisponibil		1 x transport	4-6 days	
Franta	FR	8.8	10.5	11.9	13.4	15.0	16.9	18.5	20.0	22.2	23.3	24.4	28.0	29.0	30.0	31.0	32.0	39.8	40.8	41.8	42.8	43.8	45.1	65.9	indisponibil		1 x transport	4-5 days	
Germania	DE	9.3	9.3	9.3	10.6	11.8	12.6	14.7	15.5	16.3	17.0	17.8	18.4	19.2	20.0	20.7	21.5	22.3	23.1	23.9	24.6	25.4	30.1	34.0	3.5	<= 1000 EUR	1 x transport	3-5 days	
Grecia	GR	6.9	6.9	8.8	9.6	11.3	12.1	16.3	17.1	17.9	18.6	19.7	25.0	25.7	27.6	28.3	29.1	31.1	31.9	32.7	33.5	36.9	41.1	46.0	1.3	<= 1500 EUR	1 x transport	4-5 days	
Ungaria	HU	8.2	8.4	8.6	8.8	9.0	9.3	9.5	9.7	9.9	10.1	10.4	10.6	10.8	11.0	11.2	11.5	11.7	11.9	12.1	12.3	12.5	13.4	14.5	1.0	<= 50 000 HUF	1 x transport	2-3 days	
Irlanda	IE	9.1	10.3	12.3	14.7	17.2	19.7	22.2	24.7	27.2	29.7	32.2	34.7	37.2	39.7	41.5	42.5	43.4	44.4	45.4	46.4	47.3	68.1	108.4	indisponibil		1 x transport	4-6 days	
Italia	IT	10.0	10.1	9.9	10.1	15.9	16.2	20.5	20.7	21.0	21.2	21.5	33.7	34.0	34.2	34.5	34.7	35.0	35.3	35.5	35.8	36.0	37.4	46.1	2.0	<= 150 EUR	1 x transport	3-5 days	
Letonia	LV	8.8	11.9	16.0	20.5	21.4	22.4	29.9	30.9	31.9	32.8	33.8	46.3	47.2	48.2	49.2	50.2	51.1	52.1	53.1	54.0	55.0	75.8	116.1	indisponibil		1 x transport	4-6 days	
Lituania	LT	9.8	12.6	15.0	19.4	20.4	21.3	28.8	29.8	30.8	31.7	32.7	45.2	46.2	47.1	48.1	49.1	50.1	51.0	52.0	53.0	53.9	74.8	115.1	indisponibil		1 x transport	4-6 days	
Luxembourg	LU	7.7	8.9	10.8	13.6	15.0	16.5	18.1	19.6	21.0	22.4	23.9	26.9	28.1	29.4	30.7	32.0	37.4	38.7	39.9	41.2	42.5	63.3	103.6	indisponibil		1 x transport	4-5 days	
Malta	MT	9.6	14.4	23.9	28.3	33.7	39.2	44.6	50.1	55.5	61.0	66.5	71.9	77.4	82.8	88.3	93.7	99.2	104.6	110.1	115.5	121.0	147.0	192.5	indisponibil		1 x transport	4-6 days	
Olanda	NL	8.3	9.9	10.3	11.3	12.3	13.2	14.2	15.2	16.2	17.1	18.1	19.1	20.0	21.0	22.0	23.0	23.9	24.9	25.9	26.8	27.8	48.6	88.9	indisponibil		1 x transport	3-5 days	
Norvegia	NO	8.7	11.8	18.1	26.1	30.4	34.6	38.8	43.0	47.2	51.5	55.7	59.9	64.1	68.4	72.6	76.8	81.0	85.2	89.5	93.7	97.9	123.9	169.4	indisponibil		1 x transport	5-8 days	
Portugalia	PT	9.7	10.9	13.7	16.9	20.1	23.4	28.7	31.3	34.0	36.7	39.4	45.4	48.1	50.8	53.5	56.1	62.4	65.0	67.7	70.4	73.1	93.9	134.2	indisponibil		1.0	4-7 days	
Polonia	PL	7.7	7.8	7.5	8.7	9.6	10.6	12.2	13.1	14.1	15.0	16.0	17.3	18.3	19.2	20.2	21.1	22.1	23.0	24.0	24.9	25.9	31.3	36.0	1.2	<= 5000 PLN	1 x transport	3-4 days	
Romania	RO	2.9	3.0	2.7	3.0	3.3	3.5	3.8	4.1	4.4	4.6	4.9	5.2	5.5	5.8	6.0	6.3	6.6	6.9	7.1	7.4	7.7	9.1	10.4	1.0	<= 5000 RON	1 x transport	1-2 days	
Slovacia	SK	7.4	7.5	7.3	8.4	9.7	10.6	12.2	13.1	13.9	14.7	15.6	16.6	17.5	18.3	19.1	20.0	21.5	22.3	23.1	24.0	24.8	29.7	34.9	1.0	<= 800 EUR		2.0	3-4 days
Slovenia	SI	7.3	7.4	7.2	7.9	8.7	9.4	10.1	10.8	11.5	12.2	12.9	14.4	15.1	15.8	16.5	17.2	17.9	18.6	19.3	20.0	20.7	24.6	28.6	1.0	<= 1500 EUR	1 x transport	3-4 days	
Spania	ES	9.2	10.4	13.1	16.1	19.1	22.1	26.6	29.2	31.9	34.6	37.3	42.2	44.9	47.6	50.3	52.9	58.1	60.8	63.4	66.1	68.8	89.6	129.9	indisponibil		1 x transport	4-7 days	
Suedia	SW	9.1	11.1	14.9	31.3	32.3	33.3	40.8	41.7	42.7	43.7	44.6	57.1	58.1	59.1	60.1	61.0	62.0	63.0	63.9	64.9	65.9	86.7	127.0	indisponibil		1 x transport	4-7 days	

INVOICING

The weight is expressed in kilograms starting from 500 grams up to a maximum of 20 kg / piece. The customer is directly responsible for the weight and dimensions entered

Volumetric Weight - (L x W x h) / 5000 = Volumetric Weight (dimensions in cm.) kilograms.

All shipments are weighed and measured in transit hubs. The highest of the volumetric weight / weighted weight / declared weight is invoiced.

CONTENTS

All contents of shipments that cannot be defined as a document are classified as goods with or without commercial value. Envelopes with documents have no commercial value.

The content of the shipments must be in accordance with the legal limitations as well as those published on the company's website as goods restricted to transport.

€ RATES

Rates are expressed in EUR excluding VAT. Invoicing is bimonthly in RON at the NBR exchange rate.

The fuel index available on the company's website is applied, which is updated monthly and can be consulted at this link

<https://www.tcecourier.com/fuel-charge>

The delivery of shipments is carried out with the telephone notification of the recipient. Depending on the destination, one or more delivery attempts are made, after which the recipient is notified to pick up the shipment from the nearest center within a maximum of 7 days.

TRANSIT TIME

The transit time is indicative and is expressed in working days.

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The transit time is calculated from the day after the shipment is handed over, and may be affected by logistical or external factors (customs operations, checks by the authorities, last mile delivery), but also by operational factors.

Track and Trace- <https://app.tceholding.ro/track17.net>

SHIPPED VOLUME

The tariffs are valid for a minimum monthly volume of:

21 orders / month

Below this level, the company's list rates published on the company's website will apply <https://www.tcecourier.com/pret>

SHIPPING & VALUE

All shipments (except documents) have a customs trade value that will be mentioned in the "package value" section. The value is a statistical one and is the basis for carrying out customs operations.

Shipments can be insured OPTIONALLY at the value mentioned by the customer by paying a fee of 2% of the amount mentioned in the "insured value" section. In the absence of insurance, the compensation is made according to the general conditions or contract.

The refund is collected only when the amount and currency is mentioned in the order. A commission of 1.5% of the amount collected is applied for the collection of cash on delivery by bank card.

Service dedicated to online business – parcel delivery in the EU, with or without cash on delivery!

Do you have an online store and want to safely deliver parcels to your customers in the European Union? With TCE Courier, you can quickly and efficiently send parcels from Romania to any EU member country, with the option of cash on delivery (cash on delivery) or payment in advance. Our service is designed specifically for e-commerce and offers a complete solution for businesses that want to expand internationally, without hassle.

Advantages for your business:

- Send parcels of up to 30 kg per piece throughout the European Union;
- We offer cash on delivery, including cash on delivery and fast transfer to your account;
- Competitive and transparent rates with no hidden costs;
- Indicative transit time 2-5 working days, depending on the destination;
- DOOR to DOOR pickup and delivery;
- Easy integration with your e-commerce systems;
- Dedicated support for contract customers and option of forward billing (extended TP).

If you are a legal entity, we offer you service contracts with a minimum validity of one year, direct access to the order application and preferential rates. We will only ask you for some basic information about the company, and you will receive the contract quickly, completed and signed.

With contract: app.tceholding.ro
API Manual: app.manual
No contract: Courier Online Europe

Dimensions
Minimum size : 90 x 140 mm
Maximum size : The sum of the length, width and height must not exceed 900 mm.
The longest side must not exceed 600 mm (with a tolerance of 2 mm)
Maximum weight per item : 2000 grams

Parcels
Dimensions
Minimum size : 90 x 140 mm
Maximum size : 100 x 50 x 50 cm
Maximum weight per item : weight : 20 kg

CERTIFICATION BUSINESS EN ISO 9001 EN ISO 14001

CONTACT EUROPE DELIVERY SERVICE

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🌐 <https://www.tcecourier.com/courier-e-commerce>
🗣️ Virtual Assistant: TCE Assistant ChatGPT